Quality Policy.

Utopi Ltd provides a specialist ESG technology platform for multi-tenant real estate. Utopi Ltd is a purpose-driven business helping customers manage their ESG commitments and their drive to net zero.

Strategic direction is supported through a quality management system, designed to meet the requirements of ISO 9001:2015.

Through our management system it is the policy of Utopi Ltd to:

- Meet ambitious and challenging quality objectives
- Communicate this policy to interested parties including employees
- Comply with contractual requirements, legal requirements, codes of practice and
- all others applicable to our activities.
- Provide resources including infrastructure, equipment, and trained, competent
- employees.
- Ensure that all employees are made aware of their individual obligations in respect
- of this quality policy, including the benefits of the system and the implications of
- not conforming with its requirements.
- Maintain a management system that will seek continual improvement in
- effectiveness and performance.

This quality policy provides a framework for setting, monitoring, reviewing and achieving our objectives, programmes and targets including maintaining procedural conformity. Customer focus is an essential part of the quality process and to ensure this is fulfilled, all employees receive training to ensure awareness and understanding of quality and its impact on customer requirements.

The business management system is regularly reviewed by the senior management team and is subject to both internal and external annual audits to ensure it remains both appropriate and suitable to our business and compliant with the standards to which we subscribe.

Jonathan Burridge

(CEO & Co-Founder)

Date Approved: 18/02/2025